

Jicho Consulting cc

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Jicho Consulting CC– Quality Policy Statement

Jicho Consulting is committed to being a world class quality solutions provider in the fields of Information and Communications Technology (ICT) services.

This policy sets the framework for the establishment of quality objectives for our business. To achieve client satisfaction, Jicho Consulting implements a documented Quality Management System that is based on the ISO 9001 International Standard certification requirements.

Our clients are the most important part of our business and we strive to provide services that fully meet internal and external client requirements **AT ALL TIMES**.

We are client driven and therefore ensure that we fully understand the client's needs and try to exceed their stated and implied expectations.

Management is also committed to complying with all applicable legislation, the requirements of ISO 9001 and all other subscribed relevant requirements. We also commit to developing our staff and to providing a safe and healthy working environment.

All technical professionals' practice in their different fields with diligence, sound design and judgement while delivering work that is compliant with South African standards and clients' preferred standards. Continual improvement is a permanent objective for Jicho Consulting. A regular review of our quality management system is conducted to verify its effectiveness and to ensure continual improvement of Jicho Consulting.

Management is fully committed to achieving Company objectives by the endorsement of this Business Management policy statement.

Jicho Consulting is totally committed to the maintenance of ISO 9001 Certification - underpinning the whole of this policy.

Name: Kabelo Molapo

Date: 01 September 2019

Signature: _____
Executive Director
Jicho Consulting