

COMPANY PROFILE



CORE VALUES

Integrity

Excellence

Efficiency

Professionalism

Jicho Consulting was established in 2010 to focus on integrated cutting-edge Information and Communications Technology (ICT) services.

It was founded by two enterprising young men who had the vision of bringing a youthful eye to the Information Technology industry.

Armed with a firm vision, solid corporate experience and a commitment to service excellence the founders of Jicho Consulting have grown the company into a reliable and efficient provider of a wide variety of IT Consulting services from planning, designing and implementing, to optimising, operating and maintaining solutions. We are accredited as a QSE level 1 BBBEE enterprise. Our core focus areas within this vast ICT arena is mainly on consulting services.

Jicho Consulting, through its experienced management and technical staff (outsourced and in-sourced) boasts knowledge and experience in the following areas:

- ***Master Information Systems Plan development (MSP)***
- ***The Evidence Management Platform***
- ***Business Systems Planning, designing, development & implementation***
- ***ICT Process automation systems (i.e. GLPI and OSC)***
- ***Analysis and Designing of Business Operations processes***
- ***Data center management***
- ***Open Source Solutions***
- ***ICT Project Management***
- ***Storage and Server management***
- ***Network management***
- ***COBIT, ITIL, MOF, SAM Implementation (Best Practice Implementation Standards),***
- ***Database Administration,***
- ***Document Management Solution***
- ***Disaster Recovery Planning – DRP.***

Our objective

To partner with our clients creating best of breed solutions for their required needs.

As an ICT company, we regard ourselves as organizational enablers, assisting you to grow your business in-line with your strategic goals.

- At Jicho Consulting we pride ourselves on providing a world class service through our highly experienced and professional team.

- We have built our established reputation and lasting business relationships on our core values of Integrity, Excellency, Efficiency, Professionalism

- We regard ourselves as partners to our clients providing the relevant ICT services you can trust and relay on.

We have organically grown our business and gained market share in other areas of IT solutions by delivering on projects with high caliber qualified staff.

What we do best:

- We offer solutions that cover a host of different business needs across the ICT spectrum
- We take care of your ICT needs while you focus on your core business
- We deploy best of breed with relevant experience on projects
- We advise and recommend best solutions to our clients
- We adhere to best practices while delivering projects within budget and on time

OUR VISION

Our Vision is to achieve 100% customer satisfaction by delivering quality products and services at an affordable cost and to be a leading preferred ICT partner for the implementation of intelligent and compatible solutions in South Africa and beyond. Our forward vision is to strive to become a leading entity in technology based corporate solutions.

OUR MISSION

To deliver a quality, high standard & reliable solution & service every time on time while sustaining the relevance of ICT through innovation and forward-thinking initiatives.

Our core services

- ICT CONSULTING
- SOFTWARE DEVELOPMENT
- NETWORK & INFRASTRUCTURE SERVICES
- RECRUITMENT SERVICES (LOCAL & INTERNATIONAL RESOURCES)
- HARDWARE SALES & SUPPORT SERVICES
- ASSET MANAGEMENT
- MANAGED SERVICES (SAAS AND BPAAS)
- UNIFIED COMMUNICATION

■ ICT CONSULTANCY

We consult for high-end technology implementation at clients' site or implementation of new technology according to the clients' requirement or upgrading and enhancing the existing facilities on the clients end with the new technology integrated with the existing one. Jicho offers a full range of consulting services to help analyse your business requirements for effective implementation of solutions. Our consulting services cover:

- Strategy planning
- Assessment
- Procurement
- Enterprise Architect
- Re-engineering solutions
- Planning, audits, best practices etc.

■ SOFTWARE DEVELOPMENT

In addition to the hardware and network solutions; with design and development expertise in diverse platforms, best-of-breed tools and techniques, combined with industry best practices, Jicho offers scalable end-to-end application development and management solutions from requirement analysis for deployment and rollout. Jicho's services encompass the following application lifecycle stages:

- **APPLICATION DEVELOPMENT**
Providing end-to-end development from requirement analysis for deployment and rollout.
- **APPLICATION MAINTENANCE**
Changing or enhancing software to meet changing or increasing business demands in the post-rollout phase of an application
- **APPLICATION SUPPORT**
Providing first, second, third line support and on-call support.
- **APPLICATION INTEGRATION/MIGRATION/TRANSFORMATION**
Replacing, migrating and integrating legacy or bespoke systems with COTS products.
- **APPLICATION MANAGEMENT**
The application management layer cuts across all software engineering activities listed above. Jicho takes complete ownership of the outsourced suite of applications as per the agreed scope and manages the support. This typically involves transition management, project management, proactive risk and scope change management, quality management, SLA management etc.

■ NETWORK & INFRASTRUCTURE SERVICES

Growth in the Solution Integration (SI) services market is fueled by the need for seamless business processes across an organization's complete value chain of customers, partners, suppliers, and employees. Jicho's services enable clients to identify, develop, and implement the best-fit solutions which are equipped to meet their changing business requirements.

Jicho's Solution Integration services offer to:

- Leverage IT investments
- Minimize risks
- Maximize compatibility
- Maximize interoperability

Jicho provides total project management services, from architectural design, integration, system and interface development to migration backed by world-class methodologies, well-defined solution frameworks and extensive integration experience with tier-1 service providers.

■ HARDWARE SALES & SUPPORT SERVICES

We offer servers, computers, computer accessories and services by sourcing from local market and international markets. Our team of experts are ready to serve you when you are concerned due to lack of confidence in "commitment of service". We can assure you of our commitment to servicing your needs efficiently, timeously and professionally.

Jicho also offers the Supply, Delivery & Installation of:

- Data Centers, Structure Cabling Systems
- Firewalls, Wireless & Routers.
- **KASPERSKY** antivirus
- PC, Server & Storage
- Server & Switch Equipment maintenance

■ MANAGED SERVICES

Jicho has the expertise and experience to effectively manage an enabling infrastructure and applications and run outsourced operations for large telecom operators. Jicho's Managed Services offerings cover the entire array of IT outsourcing services including networks, IT infrastructure, applications and business processes. This provides our customers the best of both worlds - control and flexibility over their information systems without the pain or cost of running them.

■ UNIFIED COMMUNICATION

We are able to build all your communication needs including instant messaging and e-mail services.

STRENGTH & CAPABILITIES

The development team at Jicho is equipped with proper human resources specialized in different system development tasks. The key areas are:

■ **SYSTEM ANALYSIS & DESIGN**

Our system analysis and design team comprise of both functional and technical analysts. We believe to develop a proper system functional analysis is equally important as technical analysis.

■ **DATABASE MANAGEMENT**

We have database expertise ranging from flat database systems like Microsoft Access, to robust commercial database engines like Oracle and Microsoft SQL. For web-database connectivity and cross-platform data management we also have specialized experience and expertise in My SQL database server.

■ **WEB DEVELOPMENT AND DESIGN**

Our web developers and designers are skilled in many development tools and technologies

■ **PROGRAMMING**

Our young and talented programmers have a wide range of experience in developing systems. Our programming skill involves:

- **PROGRAMMING LANGUAGES:**
VB, Visual C++, Java, VB for Application (VBA) and Microsoft .Net Platform, C#
- **WEB PROGRAMMING LANGUAGES:**
PHP, Perl/CGI, Active Server Pages (ASP)
- **SCRIPTING LANGUAGE**
Java Script, VB Scripts
- **MULTIMEDIA DEVELOPMENT:**
Flash and Flash Script.
- **WEB SERVERS:**
Microsoft IIS, JBOSS, WebSphere and Apache
- **OPERATING SYSTEMS:**
Microsoft Platform and Linux/Unix

Jicho's main strength lies in its blend of professionals, specialized & highly focused operation. Increasing customers awareness is the strength where Jicho excels over its competitors. Our strength lies in our ability to blend current management practices and IT expertise into cost-effective Computer Aided Management Solutions, Products and Services. Jicho understands the need for skills transfer to client's personnel.

Our offering covers the following major areas:

- System analysis
- Business process reengineering
- Process development localization
- Customized and target oriented Workflow design
- Specialization in Client / Server and Internet / Intranet application and technologies
- Enterprise Content Management
- Customized software development
- Network Monitoring/ Network Management Support
- Network, Security & Threat Management Solution
- Enterprise Server & Storage Solution
- Enterprise Architecture
- Business and System Analysis
- System Testing
- Hardware at competitive price
- Desktop maintenance and support
- Server maintenance and support
- Production operations
- Disaster Recovery
- Storage Management solutions
- Enterprise-grade LAN Cabling.
- Infrastructure Management Solution.
- Data Centre Operations and Service Delivery.
- Systems Integration.
- Project Management.
- Change/request implementation
- Project support
- Standby support
- Web based support & solution development
- Overall automation consultancy

APPROACH TO ICT PROJECTS

Jicho Consulting's project management approach is based on the Project Management Body Of knowledge (PMBOK) recognising 5 basic process groups and 10 knowledge areas typical of almost all projects.



5 PROCESS GROUP



10 KNOWLEDGE AREAS

PROFESSIONAL AFFILIATIONS

At present Jicho is an accredited partner, re-seller and implementer of the following open source and proprietary solutions and hardware...



SOME OF OUR CLIENTS

Department of Justice and Constitutional Development



the doj & cd

Department:
Justice and Constitutional Development
REPUBLIC OF SOUTH AFRICA

State Information Technology Agency



The Office of The Chief Justice



Department of Science and Technology



**science
& technology**

Department:
Science and Technology
REPUBLIC OF SOUTH AFRICA

Westonaria Local Municipality



METROBUS



Gauteng Department of Education



GAUTENG PROVINCE

EDUCATION
REPUBLIC OF SOUTH AFRICA

Statistics South Africa



stats sa

Department:
Statistics South Africa
REPUBLIC OF SOUTH AFRICA

SOME OF OUR CLIENTS

Tswane Rapid Transport



City of Ekurhuleni



Statistics South Africa



stats sa

Department:
Statistics South Africa
REPUBLIC OF SOUTH AFRICA

Airports Company of South Africa



University of South Africa



Polokwane Municipality



Sci-Bono (Gauteng Department of Education)



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